



Continuing Education Programmes: Terms and Conditions

1st January 2011

Registering for a Course

In registering for a course, delegates should note the following terms and conditions:

1. On registering for a course, the delegate agrees to pay for the course in full as it appears on the registration form. Payment should be made within 14 days of date on invoice.
2. If the course booked falls before 14 days payment should be made immediately.
3. Once payment is received these terms and conditions become binding on both parties.
4. A cancellation fee of 20% of the registration fee will be charged if delegate cancels more than 28 days from the event. A cancellation fee of 50% will apply if delegate cancels 14 – 28 days from the course. No refund will be made if the delegate cancels within 14 days of the event.
5. Should DentalVets Ltd cancel any course a full refund will be made to the delegate if no alternative suitably mutual date can be found?
6. If any change in venue, dates or other material alteration become necessary, DentalVets Ltd will endeavour to give the delegate maximum possible notice.
7. If any change in venue, dates or other material alteration become necessary DentalVets will not be held liable for expenses incurred by delegates (e.g. travel or lodging).
8. Delegates may substitute another person of similar professional standing in place of themselves but should notify DentalVets Ltd in advance.
9. Delegates must keep DentalVets Ltd up to date with any changes in contact details. We cannot be held responsible if changes in course details are not able to be notified due to out of date contact details.
10. DentalVets will not be held liable for changes to planned events which are beyond our control. These include, but are not limited to, explosion, lightning, fire, interruption to electricity supplies, weather of exceptional severity etc.

**DentalVets Ltd
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